NLH 2017 General Rate Application

Undertaking - #39

Filed: 2018-06-04 Board Secretary: CB

- 1 Undertaking Request (U-39)
- 2 Thursday, April 26, 2018
- 3 Transcript Reference: Pg. 104, line 21 to Pg. 106, line 4
- 4 Undertake to provide, in reference to Exhibit 3, pg. 6, a document or a list of processes and
- 5 performance indicators for the "Development of Key Account Management Process".

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8 Undertaking Response

9 Please refer to Hydro's response to Undertaking U-DD-036.